

# Web Entry Form

**When attempting to setup the database file index it is responding to me: "Invalid response from the database. Password could not be set."**

This could be one of three things.

1. You are not using the latest version of OfficePool (See about box and make sure it's the current year and matches the [latest version](#)).
2. You have not registered OfficePool for the current year
3. You do have a connection to the internet.

Unique solution ID: #1080

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