

# Web Entry Form

## **A page says an email has been sent, but I (or a user) did not receive it. What happened to it?**

Some hosts and/or email providers (such as Gmail, Yahoo, Hotmail, etc) use SPAM filtering for receiving of email and sometimes your emails either get tossed or sent to a SPAM folder.

There is nothing we can do to help in this situation. If there are no errors reported when you or your users submit the form, an email has been sent. What happens after that is out of our control.

Unique solution ID: #1025

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Last update: 2010-03-14 18:58